



Communication – Teamwork - Productivity

Critical Skills® for Supervisors

Critical Skills® is the training soft skills for key team members who work closely with supervisors and leaders by providing top field personnel with pre-leadership training. This course is jam-packed with immediately actionable and relevant content. Critical Skills generates meaningful discussions between supervisors and their crew members, putting everyone on the same page.

► **SESSION 1 – COMMUNICATION MODEL**

What is the Communication Model and what could possibly go wrong? This session focuses on the communication cycle between a sender and receiver.

► **SESSION 2 – HIGH TRUST WORKING ENVIRONMENT**

Communicating ethically and earning respect are at the very core of an effective construction crew. This session outlines behaviors of a high trust working environment.

► **SESSION 3 – CONSTRUCTION TEAMWORK**

Successful construction crews have common characteristics. This course covers the difference between groups and teams, team member styles and more.

► **SESSION 4 – PROFESSIONALISM AND PRODUCTIVITY**

No matter the trade, construction is a profession. This session ties the traits of construction professionals in with productivity.

THE SPEAKER – Michael Somers, The Construction Classroom

Mike has more than 40 years construction owner and manager experience. He has served on the ABC of Wisconsin Board of Directors and was instrumental in establishing the ABC Heavy Equipment Operator Apprenticeship program, having taught the program for several years. Currently, Mike teaches several construction leadership and management courses for ABC Wisconsin. He travels the United States and Canada teaching construction professionals and sharing a lifetime of "real experiences" in and personal enthusiasm for construction. Mike is a graduate of the University of Wisconsin-Stevens Point with a degree in Business Management.

Who Should Attend

- Key Field-level Employees
- Supervisors/Employers
- Company Leaders

REGISTRATION

Date	October 24 & 25 2022 and November 1 & 2, 2022
Time	6:00 PM - 8:00 PM
Location	LIVE Online Webinar
Cost	\$169 CF ABC Members; \$199 Future Members
Register	Sign up today - space is limited!



Scan the QR code or register online at
abccentralfloida.com/event/live-online-critical-skills/

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