

# Basic Claims Management



This two-and-a-half hour course, focuses on the vocabulary and processes associated with initiating and managing a workers' compensation claim.

If a worker is injured, the program's instruction and print material guides its participants from the point of filing a claim through to when the worker is designated as fully treated (maximum medical improvement). The engaging program is designed to facilitate open discussion supported by experienced, expert-level insight.



## May 14, 2024

8:00 am - 10:30 am

## ABC Office

651 Danville Drive, Suite 200  
Orlando, FL 32825

### Who should attend?

- Safety management
- Field managers
- Project managers
- Executive management
- People who manage claims

### Topics:

- Completing the first report of injury form
- Reading a DWC 20 Uniform Treatment form
- Defining a medical only claim
- Communicating with a claimant
- Eligibility for indemnity payments
- Calculating indemnity payment
- Reaching maximum medical improvement
- Understanding impairment ratings
- Considerations related to a one-time change
- Compensation calculation related to alternative employment

**\$55/ Members**

**\$75/ Non-members**



SCAN QR CODE TO  
REGISTER TODAY

For additional information  
call 407.628.2070 or email  
[training@abccf.org](mailto:training@abccf.org).

### Presenters:

Tim Bernardi, Safety Director, Mader Southeast

Michelle Delaney, Sales Manager/Insurance Advisor, LRA Insurance

